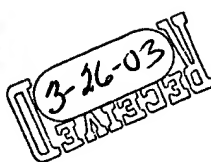


Official

37 CFR 1.116 Amendment
Please Expedite#7
m
3.27.03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Einke et al

Serial No.: 09/557,597

Filed: 25-Apr-2000

Title: SYSTEM FOR PROVIDING PERSONALIZED SERVICES

Atty. Docket No.: PHN 17-430

Group Art Unit: 2635

Examiner: Nguyen, Nam V

Honorable Commissioner of Patents and Trademarks

Box AF

Washington, D.C. 20231

Amendment/Reply After Final Office Action

Sir:

In response to the non-final Office action of 27 February 2003, please amend the above referenced application as follows and reconsider the application in light of the following remarks.

REMARKS

Claims 1, 2, 4-10, and 13-18 are pending in this application.

The Applicants respectfully request the admittance of this amendment, to place the claims in a better condition for allowance or appeal. The Applicant respectfully suggest that this amendment adds no new matter, and does not require an additional search.

The Examiner has rejected:

claims 1, 2, 6-10, and 13-18 under 35 U.S.C. 103(a) as being unpatentable over Nickum (USP 6,359,661) and Garnault (USP 5,929,769);

claim 4 under 35 U.S.C. 103(a) as being unpatentable over Nickum, Garnault, and D'Angelo et al. (USP 6,265,974); and

claim 5 under 35 U.S.C. 103(a) as being unpatentable over Nickum, Garnault, D'Angelo, and Kushihiro et al. (USP 6,285,357).

The Applicants respectfully traverse each of these rejections.

Each of the independent claims 1 and 8, upon which claims 2-13 depend specifically recites that the gatekeeper device *selectively* transmits a user identification in response to receipt of a communication from the apparatus. Independent claim 14, upon